



May Dinner Meeting
May 19, 2014
"Leadership"

By Dr. Miles Davis, Dean Shenandoah University



Dr. Miles K. Davis is the George Edward Durell Chair of Management and Dean of the Harry F. Byrd, Jr. School of Business at Shenandoah University in Winchester, Virginia. Prior to becoming the dean of the Business School in July 2012, Dr. Davis served as the founding director of the Institute for Entrepreneurship at the Harry F. Byrd, Jr. School of Business. He continues to teach courses on entrepreneurship, as well as conduct research and publish on the intersection of religion and entrepreneurship. Additionally, Dr. Davis is the host of an award winning radio show on small business and he has numerous media citations. His engagement in the business community is wide arranging, as he sits on the board of the Small Business Development Center, Chamber of Commerce, First United Bank and the Amana Mutual Fund.

Registration: 5:30 – 6:00 pm
Dinner : 6:00 – 7:00 pm
Presentation: 7:00 – 8:00 pm
Cost: *Order from Menu*

See registration details at the end of the newsletter.

WELCOME NEW MEMBERS!!!!!!



We welcome the following new members to the ASQ Northern Shenandoah Valley Section 1131:

Jeffrey P. Lucas, BNQP-NIST
Shay Dove, Bowman Andros
Robert E. Kuzniar, Student

**Got Challenges? Make the Baldrige
Criteria Work for You:
An Inquirer's Guide to the Criteria for
Performance Excellence - Staunton
June 10-11, 2014
Blue Ridge Community College
Weyers Cave, VA**

Come learn how the 2013-14 Baldrige Criteria for Performance Excellence can help you and your organization address your challenges.

Used by organizations and performance improvement professionals around the globe, the Baldrige Criteria for Performance Excellence offers an opportunity to evaluate your current level of performance maturity based on 25 years of the Department of Commerce's National Institute of Standard's research across six categories relative to the results ultimately achieved.

This two-day workshop will enable you to bring a new perspective to your organization including a new standard in how to evaluate performance at the micro and macro levels. You will learn how mature performance in six Process oriented categories drive measurably mature Results.

Who should attend?

- Process Improvement professionals including those looking at risk, planning, efficiency and quality in search of better ways to evaluate current performance and needing to network with others of similar interests.
- Leaders, Coaches and Workforce Development professionals in search of new performance improvement methods and practices.
- Representatives of organizations and businesses looking to apply for the US Senate Productivity and Quality Award for Virginia and perhaps the national Baldrige Award for Performance Excellence.
- Individuals looking to become a Virginia SPQA Examiner.
- Executives and senior leaders interested in enhancing their knowledge of performance improvement models for their organizations.



Virginia SPQA Facilitators bring many years of experience using the Baldrige Criteria in organizational self-assessment, award application preparation, and/or award application evaluation. They will lead workshop participants in detailed discussions of the seven criteria

categories and will help attendees learn to identify critical success factors for their organizations.

For more information and to register, visit:
<http://www.cvent.com/events/an-inquirer-s-guide-to-the-criteria-for-performance-excellence-staunton/event-summary-89e6695d50894c95a52960161e066638.aspx>

ASQ 2014 Quality Cruise for Professional Development

SPONSOR: ASQ Human Development & Leadership Division
HOST: ASQ Greater Fort Worth Section 1416

The ASQ Human Development and Leadership (HD&L) Division along with the ASQ Greater Fort Worth Section 1416 are sponsoring the ASQ 2014 Quality Cruise for Professional Development. The cruise will sail from Galveston, TX on October 26th and will tour the Caribbean (stops in Cozumel, Grand Cayman and Jamaica) for 8 days, 7 nights, returning on Nov 2nd.

The 2014 ASQ Quality Cruise:
The perfect combination of presentations and relaxation

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"We are here to learn, make a difference, and have fun!" W Edwards Deming

If you would like to present on any of the conference topics, please contact HD&L Division Cruise Coordinator Marilyn Monda at mmonda@mondaconsulting.net



A cruise ship or a work of art? Not only does it sail effortlessly through the waters, it contains some of the cruise industry's most amazing features - a rock-climbing wall, a basketball court, an ice-skating rink and an in-line skating track. Dare we say there's more? What about a five-story theatre, a casino, a miniature golf course and a spectacular three-story dining room? This 138,000-ton nautical wonder has it all!

For detailed cruise information:
http://asqhdandl.org/uploads/3/3/3/8/3338526/qcruise_fast_fact_sheet_20140402.pdf
To register: <http://tinyurl.com/ASQ-Cruise>

58th Annual Fall Technical Conference "Quality & Statistics: Empowering Success" October 2-3, 2014 Richmond, VA

Co-sponsored by:
ASQ and American Statistical Association

<http://asq.org/conferences/fall-technical/>

Contact David Edwards, VCU, 804.828.2936

Training at Your Fingertips

ASQ Learning Institute offers a multitude of training opportunities in several formats, including web-based and onsite events. Here are a few topics being offered:

- Management of Supply and Demand
- Failure Mode & Effects Analysis (FMEA)
- SPC Comprehensive
- Root Cause Analysis: Solve Problems by Eliminating Causes

Recertification Reminder: If your ASQ certification expires in June, don't forget to submit your recertification journal to Firoz Kabir. It is due by 30 June, but you have a 6 month grace period, if needed.

Member Reminder: If you have moved or changed your email address, please update your profile with ASQ on the member website. The Northern Shenandoah Valley ASQ Section receives contact information from National HQ and uses it to distribute announcements and the link to this newsletter.



Let's keep "U" in "Quality"!

Proctors Needed

Proctors are needed for the ASQ certification exams. Proctors must hold at least one ASQ certification. Proctors will earn 0.5 RUs toward recertification. If interested, please contact Firoz Kabir, Chair, via email at firkabir@gmail.com

Upcoming Certification Exams

Invest in your career and your future with an ASQ certification exam. Certification is a mark of excellence. It demonstrates that the certified individual has the knowledge to assure quality of products and services.

The following ASQ exams will be held Oct 4, 2014: (sign-up by Aug 15th):

- Biomedical Auditor
- HACCP Auditor
- Manager of Quality / OE
- Master Black Belt
- Quality Inspector
- Quality Technician
- Reliability Engineer
- Six Sigma Black Belt

**GOOD LUCK TO ALL THOSE TAKING THE
JUNE 7th EXAMS!!**

Local Meetings

ASQ Section 0502 (Baltimore, MD): Thur Jun 12th, [May meeting postponed due to flooding] **Topic:** Soft Systems Methodology for Real World Problems **Speaker:** Donald Duggins, President/CEO/Founder of Aspire Consulting Services, LLC **Location:** Snyder's Willow Grove Restaurant, Linthicum, MD **Time:** 5:15pm Registration; 5:45pm Buffet Dinner; 6:15pm Program **Cost:** \$25 at the door (\$30 non-members); To make a reservation, <http://asqbaltimore.org/>

ASQ Section 0503 (Harrisburg, VA): Wed, May 14th, **Topic:** Leadership Development & Personal Growth **Speaker:** Lee Rubin, Author **Location:** Holiday Inn East - Harrisburg, PA **Time:** 6:00pm Registration; 6:30pm Dinner; 7:15pm Program **Cost:** \$30 at the door (\$35 non-members); \$5 off if pre-registered. To make a reservation, email fhammo@gmail.com

ASQ Section 0511 (Northern VA): Wed, May 14th, **Topic:** How We Encounter the (Quality) Legacy of Our Founding Fathers Every Day in Northern Virginia



(to include adjoining Maryland) **Speaker:** Gregg Monaco, ASQ 0511 Education Chair **Location:** Amphora, Vienna **Time:** 6:30pm Registration; 7pm Dinner; 8pm Section Business & Presentation **Cost:** \$30 by deadline, \$35 otherwise To make a reservation, email arrangements14@asq0511.org

ASQ Section 0802 (Pittsburgh): Thur, May 22nd, **Topic:** Getting your Metrics Right **Speaker:** Denny Ross **Location:** Sigmas Conference & Event Center **Time:** 5:30pm Registration, 6pm Dinner, 6:30pm Presentation **Cost:** \$25 dinner program; \$10 program (onsite / webinar) To Register, call ESWP 412.261.4300

ASQ Section 1104 (Richmond, VA): Tue, May 13th, **Topic:** Tour - VSU's Randolph Farm **Speaker:** None **Location:** VDEM OP Center, Richmond, VA **Time:** 5:30pm Registration; 6pm Dinner; 6:30pm Presentation **Cost:** \$25 To Register by May 9th, go to <http://www.eventbrite.com/e/asq-section-1104-april-meeting-tickets-11140584789>

ASQ Section 1108 (Blue Ridge Section): Tue May 13th, **Topic:** Quality Tools: They're Not Just for Solving Problems **Speaker:** Norval Johnston, QE, Cadence Ins. **Location:** Panera Bread, Waynesboro, VA **Time:** 5:30pm Registration; 6:15pm Dinner; 7:00pm Presentation **Cost:** \$meal To Register, email norvalj@hotmail.com by May 13th

ASQ Section 1108 Social Event: Sun May 18th, Social Event with Central Virginia IEEE Chapter Three Brothers Brewery, Harrisonburg, VA 3:00pm, Cost is \$5. To Register, email norvalj@hotmail.com by May 16th

Winchester Chamber of Commerce: Thur May 22nd, **Topic:** Regional Business Expo 2014 **Location:** Shenandoah University Brandt Student Center **Time:** 1:00 – 5:00pm **Cost:** Free to attendees, contact for exhibit space. Register online by May 19th. **Reserve your exhibit space TODAY!** by calling the Chamber offices at 540.662.4118 or by emailing jwall@regionalchamber.biz

NSV Section Officers

Chair: Jerry Clarke	Lean Quality Associates, LLC	auditwiz@leanquality.net	262-834-8476
Secretary: Josh Tinelli	Volvo Powertrain	joshua.tinelli@volvo.com	336-291-5609
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Auditing: Jeffrey Vaughan	Thermo Fisher Scientific	Jeffrey.vaughan@thermofisher.com	540-869-8296
Nominations Chair: Josh Tinelli	Volvo Powertrain	joshua.tinelli@volvo.com	301-790-5422
Executive Board Members:	Charles Ernst		

May 2014 Meeting

"Leadership"

By Dr. Miles Davis, Dean, Shenandoah University

May 19, 2014

5:30pm Registration & Networking

6:30pm Dinner

7:00pm Presentation

Cost: *Order from menu*

Meeting Location:

Holiday Inn- Historic Gateway

Admiral Byrd Room

333 Front Royal Pike, Winchester

To register, go to: <http://www.eventbrite.com/o/asq-northern-shenandoah-valley-section-1131-421336856>

Meeting registration by close of business on Friday, May 16th.