



### March Meeting: “Seven Old Quality Tools” and Election Night

In response to dinner meeting surveys, requesting more attention to QUALITY TOOLS, ASQ SECTION 1131 is presenting "SEVEN OLD QUALITY TOOLS." This is scheduled for March 18, 2013 at the Holiday Inn, Historic Gateway, 333 Front Royal Pike, Winchester, VA, 22601.

The "SEVEN OLD QUALITY TOOLS" along with the seven-step problem solving process shall cover the Process-Flow Chart, Pareto Diagrams, Ishikawa Diagrams, Check Sheets, Control Charts, Histograms and Scatter Diagrams. If these are not the tools that you instinctively turn to when investigating a new quality issue, then you need to attend. These are the tools every quality guy or gal must master early-on. He will present this material that is based on some original material and his personal experience.

Gerald Clarke originally joined ASQ as a member of Section 0511, Northern Virginia section, way back in 1998. He is currently a member of Section 1131, Northern Shenandoah Valley, is Chair-elect, a senior member with a CQA and an RABQSA Principal Auditor in the Competency Scheme. He is a graduate Mechanical Engineer with an MBA and with more than 40 years of Process Improvement experience. He has been practicing ISO-9001 consulting training and auditing for the last 21 years and Lean for 25 years. He has been looking for further opportunities to practice Lean Six Sigma after getting his black belt.

Registration information located at the end of the newsletter.

### Spring Meeting Schedule

Mark these dates on your calendar!

**April 15, TBD**

If you have any suggestions or leads for a topic you would like to see, please contact Dale Brown at [dalepbrown@yahoo.com](mailto:dalepbrown@yahoo.com)

### Join the NSV ASQ Section on Facebook

The NSV ASQ Section is on Facebook!  
To register, click here:



If you are already a member of Facebook, add ASQ – Northern Shenandoah Valley Section 1131.

### Develop Your Leadership Skills!

The Nominating Committee of the Northern Shenandoah Valley ASQ Section 1131 is looking for a few good men and women to lead the Section in 2014. A list of the positions and a brief description of responsibilities and expectations is given below. The term for each role is Jan 1-Dec 31, 2014. Elections for these positions will be held at the March 18<sup>th</sup> Section meeting.

#### Chair-Elect

The Chair-Elect is elected in the year preceding his or her term as Chair and is expected to develop strategic direction while preparing for the next year. This is a two-year commitment; 1 year as chair-elect and the following as Chair

#### Treasurer

Oversee section funds; maintain accurate section financial records; and report on the financial condition of the section at times directed by the bylaws and policies and procedures.

#### Secretary

Document section business, maintain records of the section and serve as the official correspondent of the section.

Several other committee positions are also available. If you are interested in volunteering but may not be interested in one of those listed above, please contact the Nominating Chair and he will forward the additional information. Please respond as soon as possible.

Josh Tinelli  
Past Chair/Nominating Chair  
[joshua.tinelli@volvo.com](mailto:joshua.tinelli@volvo.com)



**WELCOME NEW MEMBERS!!!!!!**



We welcome the following new members to the ASQ Northern Shenandoah Valley Section 1131:

No New Members

**The Baldrige Collaborative Assessment**

Imagine what it would be like to have a team of national Baldrige examiners come to your organization and collaboratively work with your leadership and staff to assess your organization and identify areas of strength and opportunities for improvement based on the Baldrige Criteria.

This assessment against the [Baldrige Criteria for Performance Excellence](#) gives you timely, actionable feedback that you can begin using right away to improve your organization.

Here's how the assessment works:

- You receive a 4 1/2-day site visit from a team of four experienced national Baldrige examiners.
- They work collaboratively with your leadership and staff to identify key strengths and opportunities across the six process categories of the Baldrige Criteria, using results to support the findings.
- The end product is immediate feedback on your organization's areas of strength and opportunities for improvement, followed by a written feedback report.

Unlike the Malcolm Baldrige National Quality Award process, you don't need to write a 50-page application and you don't compete for an award. Baldrige Collaborative Assessments are offered within the United States throughout the year, with the exception of mid-April through the end of May, September, and October. The fee for this on-site assessment, including all preparation work, is \$20,000 plus reasonable hotel accommodations for small organizations (500 or less employees) and \$30,000 plus reasonable hotel accommodations for all others.

The number of Baldrige Collaborative Assessments available in 2013 is limited, so contact Baldrige Customer Service (301-975-2036, [baldrige@nist.gov](mailto:baldrige@nist.gov)) now to schedule your assessment.

**ASQ Pittsburgh Spring Conference  
Quality Improvement Strategies 2013**

Call for Papers April 12th, 2013 at the Regional Learning Alliance Center in Cranberry, PA.

The ASQ Pittsburgh Section is planning a Spring Quality Conference on April 12, 2013, tentatively to be held at the Regional Learning Alliance Center in Cranberry, PA . We would like to invite potential speakers to submit a brief abstract for consideration to be included in the conference. The conference will focus on Quality Improvement Strategies that help organizations to successfully implement Quality Management Systems and continuous Improvement Initiatives.

Please consider submitting a paper, if you have a topic regarding managing and improving organizational quality efforts. If you would be interested in speaking at the conference and sharing your knowledge, experience with other Quality Professionals, submit an Abstract. Your submission should include your name, your title, your organization, title of your presentation or subject, and no more than several paragraphs outlining your presentation.

Some suggested topics would include:

- Use of Quality Tools
- Improvement of Quality Strategies
- Quality Management in Health Care
- Leadership Driving Results

**SUBMIT TO: Hank Sobah, [hank.sobah@gmail.com](mailto:hank.sobah@gmail.com)**

Submissions will be accepted until November 30th from either an individual or group, however once enough approved presentations are accepted the remainder of submissions will be considered for Alternate/Backup.



**Recertification Reminder:** If your ASQ certification expires in June, don't forget to submit your recertification journal to Richard Phillips. It is due by 30 June, but you have a 6 month grace period, if needed.

**Member Reminder:** If you have moved or changed your email address, please update your profile with ASQ on the member website. The Northern Shenandoah Valley ASQ Section receives contact information from National HQ and uses it to distribute announcements and the link to this newsletter.



*Let's keep "U" in "Quality"!*

### Training at Your Fingertips

ASQ Learning Institute offers a multitude of training opportunities in several formats, including web-based and onsite events. Here are a few topics being offered:

- Management of Supply and Demand
- Failure Mode & Effects Analysis (FMEA)
- SPC Comprehensive
- Root Cause Analysis: Solve Problems by Eliminating Causes

### Proctors Needed

Proctors are needed for the ASQ certification exams held June 1, 2013. Proctors must hold at least one ASQ certification. Proctors will earn 0.5 RUs toward recertification. If interested, please contact Firoz Kabir, Chair, via email at [firkabir@gmail.com](mailto:firkabir@gmail.com)

### Upcoming Certification Exams

Invest in your career and your future with an ASQ certification exam. Certification is a mark of excellence. It demonstrates that the certified individual has the knowledge to assure quality of products and services.

The following ASQ exams will be held June 1, 2013. To apply, go to [www.asq.org/certification/apply.html](http://www.asq.org/certification/apply.html).

**Applications are due April 12, 2013.**

- Calibration Technician
- Certified Pharmaceutical GMP Professional
- Quality Engineer
- Quality Improvement Associate
- Quality Process Analyst
- Six Sigma Green Belt
- Software Quality Engineer

### Local Meetings

**ASQ Section 0502 (Baltimore):** Tue, Mar 12 **Topic:** Recertification & Your Section **Speaker:** TBA  
**Location:** Richlin-BelAir/Edgewood **Time:** 5:15 – 6:45pm Registration; 5:45 – 6:15pm Dinner and Networking; 6:15 – 8:30pm Presentation **Cost:** TBA  
To make a reservation, go to <http://asqbaltimore.org/events/event-reservations/>

**ASQ Section 0503 (Harrisburg PA):** Wed, Mar 13<sup>th</sup>, **Topic:** OHSAS 18001 Making the Business Case for Health and Safety **Speaker:** Carmine Liuzzi - SAI Global Vice President, Automotive Practice Leader  
**Location:** Holiday Inn Harrisburg East, Harrisburg, PA **Time:** 6:00 – 6:30pm Registration; 6:30 – 7:15pm Dinner and Presentation; 7:15 – 9:00pm Presentation **Cost:** Pre-registered \$25 (member), \$30 (non-member); At door \$30/\$35 To make a reservation, contact Fred Hammond at [fhammo@gmail.com](mailto:fhammo@gmail.com) or fax 717-381-3256

**ASQ Section 0802 (Pittsburgh PA):** Thu, Mar 21<sup>st</sup>, **Topic:** Creating Collaboration **Speaker:** Nicholas Skovran, President of Quality Horizons, LLC and Chair-Elect **Location:** Sigma Conference Center, 1717 Babcock Blvd. **Time:** 5:00pm-8pm **Cost:** \$25 Dinner & Program; \$10 Program only (onsite or



webinar) Reservation and advanced credit card payment via ESWP at 412-261-4300 or email [m.gaetano@eswp.com](mailto:m.gaetano@eswp.com)

**ASQ Section 1104 (Richmond):** Tue, Mar 12<sup>th</sup>,  
**Topic:** Recycling **Speaker:** Kim Hynes **Location:** Dolte Vita Italian Restaurant, Midlothian, VA **Time:** 6pm-8pm **Cost:** \$20 member (\$25 non-member); To make a reservation, <http://asqrichmondsep2012.eventbrite.com/>

**APICS (Winchester):** Thu, Mar 20<sup>th</sup>,  
**Topic:** Thermo Fisher Scientific and Middletown Operations: A market leader in serving science **Speaker:** Mr. Paul Vitagliano, Vice President and General Manager **Time:** 5:30pm Check-in, 6:00pm Dinner, 7:00pm Program **Location:** Holiday Inn Historic Gateway on Rt. 522, Winchester, VA **Cost:** \$25.00 **RSVP** to Pat Kofalt at [Kofalt\\_patrick@bah.com](mailto:Kofalt_patrick@bah.com) or Margie Ways at [mways@blueridgectc.edu](mailto:mways@blueridgectc.edu) or call 304-261-2555 by 3/13 at noon

**Virginia Regional Chamber of Commerce (Winchester):** Tue, Mar 26<sup>th</sup>, **Topic:** The Leadership Lunch – Life Lessons on Success **Speaker:** Frank Phillips, President & CEO Golden Seal Enterprises **Time:** 11:30am-1:30pm **Location:** Winchester VA **Cost:** \$25 pre-registered members; \$35 at door; \$45 non-members [www.regionalchamber.biz](http://www.regionalchamber.biz)

**Mid-Atlantic SQA (MARSQA):** Thu, Mar 20<sup>th</sup>,  
**Topic:** Regulatory Inspections: Preparing, Living through them, and Dealing with the Aftermath **Speaker:** Margaret Connolly, Ph.D., Sr. Statistician, C-TASC, Inc; Mike Rashti, Independent BIMO Consultant; Amy Sangkavasi, Manager, Global Medical Safety at Janssen Pharmaceutical Companies **Time:** 12:00pm-4:30pm **Location:** Cock-N-Bull Restaurant, Lahaska, PA **Cost:** TBA

**NSV Section Officers**

Chair: Firoz Kabir		<a href="mailto:firkabir@gmail.com">firkabir@gmail.com</a>	540-869-2037
Chair-Elect: Jerry Clarke	Lean Quality Associates, LLC	<a href="mailto:auditwiz@leanquality.net">auditwiz@leanquality.net</a>	262-834-8476
Secretary: Josh Tinelli	Volvo Powertrain	<a href="mailto:joshua.tinelli@volvo.com">joshua.tinelli@volvo.com</a>	301-790-5422
Treasurer: Richard Davis	Thermo Fisher Scientific	<a href="mailto:richard.a.davis@thermofisher.com">richard.a.davis@thermofisher.com</a>	540-869-8298
Membership: Bill Saunders	Thermo Fisher Scientific	<a href="mailto:bill.saunders@thermofisher.com">bill.saunders@thermofisher.com</a>	540-869-8392
Programs: Dale Brown		<a href="mailto:dalepbrown@yahoo.com">dalepbrown@yahoo.com</a>	540-539-0643
Recertification Richard Phillips	RE/MAX Roots and Wings	<a href="mailto:rphillips921@verizon.net">rphillips921@verizon.net</a>	540-955-0911
Newsletter: Heather Boyce	Mylan Pharmaceuticals	<a href="mailto:heather.boyce@mylan.com">heather.boyce@mylan.com</a>	304-554-5191
Education Chair: Don Grimley	Don Grimley Consulting	<a href="mailto:grimley5@aol.com">grimley5@aol.com</a>	304-282-2149
Internet: Susan Schall	SOS Consulting	<a href="mailto:susan.sosconsult@comcast.net">susan.sosconsult@comcast.net</a>	540-636-1418
Auditing: Jeffrey Vaughan	Thermo Fisher Scientific	<a href="mailto:Jeffrey.vaughan@thermofisher.com">Jeffrey.vaughan@thermofisher.com</a>	540-869-8296
Nominations Chair: Josh Tinelli	Volvo Powertrain	<a href="mailto:joshua.tinelli@volvo.com">joshua.tinelli@volvo.com</a>	301-790-5422
Executive Board Members:	Don Thomas	Bob Cain	
		Charles Ernst	

# March 2013 Meeting

*“Seven Old Quality Tools” and Election Night*

**Monday, March 18, 2013**

5:30pm Registration

6:00pm Dinner

7:00pm Presentation

**Cost:** meal ordered from menu

**Meeting Location:**

Historic Gateway Holiday Inn

522 South

Winchester, VA 22602

To register, go to: <http://asq1131.eventbrite.com>

Meeting registration by close of business on Friday, March 15<sup>th</sup>.