



Northern Shenandoah Valley Section 1131  
P. O. Box 4132  
Winchester, VA 22604  
[www.asqnsv.org](http://www.asqnsv.org)

Volume 11 Number 05

## Newsletter

January 2013

### February Meeting: Resume Writing, Interviewing and Re-employment Tips

The February Northern Shenandoah Valley ASQ meeting will focus on critical skills needed to find a new job: resume writing and interviewing.

Our speaker will be Samantha Greenfield, re-employment specialist with the Virginia Employment Commission, Winchester. Samantha specializes in teaching job seekers to market themselves in today's competitive job market and offers job seekers guidance on their journey to re-employment. Samantha is known as a subject matter expert in resume writing, having reviewed over 430 resumes in 2011 alone! She also facilitates many free community re-employment workshops and publishes a Job Tips blog for the Northern Virginia Daily.

Come join us for an interesting presentation and tour!

**Monday, February 18<sup>th</sup>**

**Registration: 5:30 – 6:00 pm**

**Dinner & Networking: 6:00 – 6:30 pm**

**Presentation: 7:00-8:00 pm**

**Cost: ordered meal from menu**

**Meeting Location:** Historic Gateway Holiday Inn,  
522 South, Winchester, VA

**Registration is due by close of business, Friday, February 15<sup>th</sup>. To register, go to:**

<http://asq1131.eventbrite.com/>

For technical difficulties with registering, please contact: [joshua.tinelli@volvo.com](mailto:joshua.tinelli@volvo.com)

### Spring Meeting Schedule

Mark these dates on your calendar!

**March 18**, Election Night and "Quality Tools" by Jerry Clarke, Lean Quality Associates, LLC; Section Elections

**April 15**, TBD

If you have any suggestions or leads for a topic you would like to see, please contact Dale Brown at [dalebrown@yahoo.com](mailto:dalebrown@yahoo.com)

### Develop Your Leadership Skills!

The Nominating Committee of the Northern Shenandoah Valley ASQ Section 1131 is looking for a few good men and women to lead the Section in 2014. A list of the positions and a brief description of responsibilities and expectations is given below. The term for each role is Jan 1-Dec 31, 2014. Elections for these positions will be held at the March 18<sup>th</sup> Section meeting.

#### Chair-Elect

The Chair-Elect is elected in the year preceding his or her term as Chair and is expected to develop strategic direction while preparing for the next year. This is a two-year commitment; 1 year as chair-elect and the following as Chair

#### Treasurer

Oversee section funds; maintain accurate section financial records; and report on the financial condition of the section at times directed by the bylaws and policies and procedures.

#### Secretary

Document section business, maintain records of the section and serve as the official correspondent of the section

Several other committee positions are also available. If you are interested in volunteering but may not be interested in one of those listed above, please contact the Nominating Chair and he will forward the additional information. Please respond as soon as possible, preferably by **Monday, March 4<sup>th</sup>**.

Josh Tinelli  
Past Chair/Nominating Chair  
[joshua.tinelli@volvo.com](mailto:joshua.tinelli@volvo.com)

### Welcome New Members!

The Northern Shenandoah Valley ASQ section welcomes the following new members:

- John Powell
- Mujtaba Ahmed
- Mark A. Williams



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We look forward to meeting you at an upcoming meeting!

### **Change Management Expert, "Toyota Way" Author to Headline ASQ's 2013 Lean and Six Sigma Conference**

University of Michigan professor and best-selling author, and a change management expert will keynote ASQ's [Lean and Six Sigma Conference](#) to be held March 4-5, 2013, in Phoenix.

Conference attendees can learn how their organizations can achieve results and extend achievements at next year's event, of which the theme is "Sustaining Results." More than 50 sessions will provide new and unique applications of lean and Six Sigma, examine the future of these methodologies and show how they can be applied to various industries.

Jeffrey K. Liker, Ph.D., professor at the University of Michigan, author and president of Liker Lean Advisors and Stacy Aaron, a partner at Change Guides LLC with more than 24 years' experience in change management, will be keynote speakers at the event.

Liker is a professor of industrial and operations engineering at the University of Michigan and has authored the best-selling book "The Toyota Way: 14 Management Principles from the World's Greatest Manufacturer." Liker also has authored or co-authored other books about Toyota, including three books published in 2011. Liker's articles and books have won 11 Shingo Prizes for operational excellence.

Aaron has spent the past seven years providing change management consulting and training to organizations in all industries. Aaron has co-authored "The Eight Constants of Change" and "The Change Management Pocket Guide," and has authored numerous articles and is cited as an expert in the field of organizational change. Prior to co-founding Change Guides LLC, in 2005, Aaron helped Deloitte Consulting shape its change-leadership practice.

The [ASQ](#) 2013 Lean and Six Sigma Conference, to be held at the Pointe Hilton Tapatio Cliffs Resort, will offer other sessions led by experts in their fields,

including "Risk Management as a Lean/Six Sigma Enabler," "The Lean Compass: Direction for Cultural Change," "Building a Sustainable Competitive Advantage: Learning with Lean," "Power Tools for Six Sigma," and "Putting Six Sigma to Work for Affordability."

The full program and session descriptions can be found at [asq.org/conferences/six-sigma/program/index.html](http://asq.org/conferences/six-sigma/program/index.html).

To register for the conference, visit <https://asq.org/conferences/six-sigma/2013/conference-registration.html>.

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### **Training at Your Fingertips**

#### **Training at Your Fingertips**

ASQ Learning Institute offers a multitude of training opportunities in several formats, including web-based and onsite events. Here are a few topics being offered:

- Measuring process and Organizational Performance
- Lean leadership Skills
- Business Process Management
- Failure Mode and Effects Analysis (FMEA)
- Finance for Continuous Improvement
- ISO 9001:2008 Internal Auditor Training
- Practical Measurement Uncertainty – Calibration

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### **Upcoming Certification Exams**

Invest in your career and your future with an ASQ certification exam. Certification is a mark of excellence. It demonstrates that the certified individual has the knowledge to assure quality of products and services.

The following ASQ exams will be held June 1, 2013. To apply, go to [www.asq.org/certification/apply.html](http://www.asq.org/certification/apply.html).

**Applications are due April 12, 2013.**

- Calibration Technician
- Certified Pharmaceutical GMP Professional
- Quality Engineer
- Quality Improvement Associate
- Quality Process Analyst
- Six Sigma Green Belt
- Software Quality Engineer



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### Proctors Needed

Proctors are needed for the ASQ certification exams held June 1, 2013. Proctors must hold at least one ASQ certification. Proctors will earn 0.5 RUs toward recertification. If interested, please contact Firoz Kabir, Chair, via email at [firkabir@gmail.com](mailto:firkabir@gmail.com)

### Make Your Recertification Go Smoothly

One of the most common challenges when evaluating recertification packages is aligning the recertification units claimed with the documentation provided. When submitting a package to the Recertification Chair, it is very helpful if the documentation is sorted into appropriate categories (e.g., employment, student credits, meeting credits, etc.), even adding a separate sheet to label each category of documentation, so that they can be matched easily against the cover sheet. Another common mistake is claiming meeting credits for committee service. If you claim recertification units for serving on a committee, you cannot also claim credit for each meeting associated with that committee. Lastly, don't forget the payment!

If you have any questions about how to prepare the package or where to send it, please contact your Recertification Chair, Richard Phillips at 540-955-0911.

**Member Reminder:** If you have moved or changed your email address, please update your profile with ASQ on the member website. The Northern Shenandoah Valley ASQ Section receives contact information from National HQ and uses it to distribute announcements and the link to this newsletter.

### Join NSV ASQ Facebook Group

The NSV ASQ Section now has a Facebook page. Facebook helps you keep in touch with section events and share with other quality professionals.

To register, go to:

<http://www.facebook.com/p.php?i=1422974718&k=R6BT635442ZM5J1BRCY5RT&r>

### Local Meetings

**ASQ Section 0511 (Northern VA):** Wednesday, February 20, 2013

**Topic:** Quality Management vs. Project Management

**Speaker:** Kathleen Eaves, Noblis

**Location:** Amphora Restaurant, 1151 Elden Street Herndon, VA, 703-925-0900.

**Time:** 6:30-7:00 pm registration & networking; 7:00-8:00 dinner; 8:00-9:00 Section business and program

**Cost:** \$30 if reserve in advance; \$35 otherwise.

To make a reservation, go to:

<http://www.asq0511.org/Forms/asqpayments.htm>.

**ASQ Section 0509 (Washington, DC):** Wednesday, February 13, 2013

**Topic:** Beer Brewing 101

**Location:** Growlers Brew Pub, Gaithersburg, MD

**Time:** 6:00-7:00 pm registration & networking; 7:00-8:00 dinner; 8:00-9:00 Section business and program

**Cost:** \$25 for members and students; \$35 non-members.

**Reservations:** email [Programs@asq509.org](mailto:Programs@asq509.org).

**ASQ Section 1104 (Richmond)** Tuesday, February 12, 2013

**Topic:** Plant Tour – Kraft Foods Nabisco Bakery,

**Location:** 6002 South Laburnum, Henrico, VA

**Time:** 4 p.m.

**Reservations:** Debbie Newman 614-738-6332,

Email: [ASQRichmond1104](mailto:ASQRichmond1104)

**ASQ Section 0509 (Baltimore):** Thursday, February 7, 2013

**Topic:** Quality Function Deployment

**Location:** Snyder's Willow Grove Restaurant, 841 N Hammonds Ferry Rd, Linthicum, MD, 410.765.0230

**Reservations:** <http://asqbaltimore.org/event-reservations/>

**ASQ Section 0503 (Harrisburg PA):** Wed, Nov 14th,

**Topic:** 8 Dimensions of Leadership

**Speaker:** Rick & Susan Stamm, The Team Approach

**Location:** York, PA **Time:** 6:00 – 6:30pm

Registration; 6:30 – 7:15pm Dinner and Presentation; 7:15 – 9:00pm Presentation **Cost:** \$25 To make a reservation, contact Fred Hammond at

[fhammo@gmail.com](mailto:fhammo@gmail.com) or fax 717-381-3256.



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**Upcoming National Conferences**

**22<sup>nd</sup> Annual Quality Management Conference**  
March 4-5, 2013, New Orleans, LA

**Lean and Six Sigma Conference**  
March 4-5, 2013, Phoenix, AZ

**18<sup>th</sup> Annual Service Conference** October 7-8, 2013,  
Las Vegas, NV

**The Quest for Excellence XXII**  
April 7-10, 2013 Baltimore, MD

**World Conference on Quality and Improvement**  
May 6-8, 2013, Indianapolis, IN

**National Quality Education Conference** November  
17-18, 2013, Milwaukee, WI

For more information, go to ASQ's website at  
[www.asq.org](http://www.asq.org) and select Conferences.



**NSV Section Officers**

<b>Chair:</b> Firoz Kabir		firkabir@gmail.com	540-869-2037
<b>Chair-Elect:</b> Jerry Clarke	Lean Quality Associates, LLC	auditwiz@leanquality.net	Chair-Elect:
<b>Treasurer:</b> Richard Davis	Thermo Fisher Scientific	Richard.a.davis@thermofisher.com	301-790-5422
<b>Education:</b> Don Grimley	Don Grimley Consulting	Grimleye5@aol.com	304-282-2149
<b>Membership:</b> Bill Saunders	Thermo Fisher Scientific	Bill.saunders@thermofisher.com	540-869-8392
<b>Programs:</b> Dale Brown		dalepbrown@yahoo.com	304-539-0643
<b>Recertification:</b> Richard Phillips	RE/MAX Roots and Wings	rphillips921@verizon.net	540-955-0911
<b>Newsletter:</b> Heather Boyce	Mylan Pharmaceuticals	Heather.boyce@mylan.com	304-554-5191
<b>Internet:</b> Susan Schall	SOS Consulting, LLC	Susan.sosconsult@comcast.net	540-636-1418
<b>Audit:</b> Jeffrey Vaughan	Thermo Fisher Scientific	Jeffrey.vaughan@thermofisher.com	540-869-8296
<b>Nominations:</b> Josh Tinelli	Volvo Powertrain	Joshua.tinelli@volvo.com	301-790-5422



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# February 2013 Dinner Meeting

## *Resume Writing, Interviewing and Re-employment Tips*

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