



## Virginia SPQA 31st Annual Virginia Forum for Excellence

Join Virginia SPQA for its 31st Annual Virginia Forum for Excellence and discover how your organization can take Intelligent Risks, improve Sustainability and Results.

September 16-17, 2013 in Richmond, VA, the Virginia Forum for Excellence is the Commonwealth's and District of Columbia's premier event focused solely on organizational performance excellence. Leaders who walk on pins and needles at all levels can benefit.

Attend one of our specialty pre-Forum Workshops on Intelligent Risk and the Baldrige Criteria for Performance Excellence on September 16. Then join us for the Forum Kick-Off at the early evening networking reception with special guest Jamie Ambrosi of the national Baldrige Performance Excellence Program.

On September 17, help us welcome our morning featured speaker, Thomas Sabolsky, Chief of the Media Services Center, National Reconnaissance Office, the recipient of the 2013 Virginia SPQA Medallion. Attend timely workshops whose learning objectives have been linked to key Baldrige Criteria requirements most relevant to the Forum theme. Have lunch with new friends; hear from our featured speaker, Dennis Vonderfecht, Chief Executive Officer, Mountain States Health Alliance, the recipient of the 2012 Virginia SPQA Medallion. Then join us along with the Honorable Bill Bolling, Lieutenant Governor of the Commonwealth of Virginia to help recognize the 2013 Virginia SPQA Award and Program participants.

The Virginia Forum for Excellence is a great networking opportunity for performance excellence advocates at all levels. Visit with professionals from the education, government, service, manufacturing, health care, and non-profit communities to share performance improvement experiences, challenges and innovative ideas.

For more information, or to register to attend, go to:  
<http://www.cvent.com/events/2013-virginia-forum-for-excellence/event-summary-057817849de24a2c9a0c3ff576063273.aspx>

## Join the NSV ASQ Section on Facebook

The NSV ASQ Section is on Facebook!  
To register, click here:



If you are already a member of Facebook, add ASQ – Northern Shenandoah Valley Section 1131.

## WELCOME NEW MEMBERS!!!!!!



We welcome the following new members to the ASQ Northern Shenandoah Valley Section 1131:

Jennifer Simmers, Rockingham Memorial Hospital  
Craig Kershner, Dalb Inc.

## The Baldrige Collaborative Assessment

Imagine what it would be like to have a team of national Baldrige examiners come to your organization and collaboratively work with your leadership and staff to assess your organization and identify areas of strength and opportunities for improvement based on the Baldrige Criteria.

This assessment against the [Baldrige Criteria for Performance Excellence](#) gives you timely, actionable feedback that you can begin using right away to improve your organization.

Here's how the assessment works:

- You receive a 4 1/2-day site visit from a team of four experienced national Baldrige examiners.
- They work collaboratively with your leadership and staff to identify key strengths and opportunities across the six process categories of the Baldrige Criteria, using results to support the findings.
- The end product is immediate feedback on your organization's areas of strength and



opportunities for improvement, followed by a written feedback report.

Unlike the Malcolm Baldrige National Quality Award process, you don't need to write a 50-page application and you don't compete for an award. Baldrige Collaborative Assessments are offered within the United States throughout the year, with the exception of mid-April through the end of May, September, and October. The fee for this on-site assessment, including all preparation work, is \$20,000 plus reasonable hotel accommodations for small organizations (500 or less employees) and \$30,000 plus reasonable hotel accommodations for all others.

The number of Baldrige Collaborative Assessments available in 2013 is limited, so contact Baldrige Customer Service (301-975-2036, [baldrige@nist.gov](mailto:baldrige@nist.gov)) now to schedule your assessment.

**Recertification Reminder:** If your ASQ certification expires in June, don't forget to submit your recertification journal to Firoz Kabir. It is due by 30 June, but you have a 6 month grace period, if needed.

**Member Reminder:** If you have moved or changed your email address, please update your profile with ASQ on the member website. The Northern Shenandoah Valley ASQ Section receives contact information from National HQ and uses it to distribute announcements and the link to this newsletter.



**Let's keep "U" in "Quality"!**

### Training at Your Fingertips

ASQ Learning Institute offers a multitude of training opportunities in several formats, including web-based and onsite events. Here are a few topics being offered:

- Management of Supply and Demand
- Failure Mode & Effects Analysis (FMEA)
- SPC Comprehensive
- Root Cause Analysis: Solve Problems by Eliminating Causes

### Proctors Needed

Proctors are needed for the ASQ certification exams. Proctors must hold at least one ASQ certification. Proctors will earn 0.5 RUs toward recertification. If interested, please contact Firoz Kabir, Chair, via email at [firkabir@gmail.com](mailto:firkabir@gmail.com)

### Upcoming Certification Exams

Invest in your career and your future with an ASQ certification exam. Certification is a mark of excellence. It demonstrates that the certified individual has the knowledge to assure quality of products and services.

The following ASQ exams will be held October 5<sup>th</sup>, 2013.

To apply, go to [www.asq.org/certification/apply.html](http://www.asq.org/certification/apply.html).

- Biomedical Auditor
- HACCP Auditor
- Manager of Quality/Organizational Excellence
- Master Black Belt
- Quality Inspector
- Reliability Engineer
- Six Sigma Black Belt

The following ASQ exams will be held December 7<sup>th</sup>, 2013 (sign-up by October 18<sup>th</sup>):

- Calibration Technician
- Certified Pharmaceutical GMP Professional
- Quality Auditor
- Quality Engineer
- Quality Improvement Associate
- Quality Process Analyst
- Six Sigma Green Belt
- Software Quality Engineer



**Local Meetings**

**ASQ Section 0511 (Northern VA):** Wed, Sep 11<sup>th</sup>  
**Topic:** 30<sup>th</sup> Anniversary – Panel Discussion  
**Speaker:** Panel **Location:** Maggiano's Tyson'e  
Corner, McLean VA **Time:** 6:30-7pm Registration; 7-  
8pm Dinner; 8-9:30pm Panel Discussion **Cost:** \$30  
by deadline, \$35 otherwise To make a reservation,  
email programs123@asq0511.org

**APICS (Winchester, VA)** Wed, Sep 18<sup>th</sup>, **Topic:**  
Plant Tour **Speaker:** TBA **Location:** TBA **Time:**  
TBA **Cost:** TBA

**MARSQA (Mid-Atlantic SQA):** Wed, Sep 18<sup>th</sup>,  
**Topic:** Membership Meeting **Time:** TBA **Location:**  
Cock-n-Bull Restaurant, Lahaska PA or online **Cost:**  
free

**Virginia Regional Chamber of Commerce**  
**(Winchester):** Fri, Sep 13<sup>th</sup>, **Topic:** Hob Nob in the  
Valley 2013 **Time:** 5:30-8:00PM **Location:** Corron  
Center, Lord Fairfax Community College,  
Middletown, VA **Cost:** Member \$25; Non-member  
\$30 until 9/13 – day of event add \$15 / \$20 to fee.  
[www.regionalchamber.biz](http://www.regionalchamber.biz)

**NSV Section Officers**

Chair: Firoz Kabir		<a href="mailto:firkabir@gmail.com">firkabir@gmail.com</a>	540-869-2037
Chair-Elect: Jerry Clarke	Lean Quality Associates, LLC	<a href="mailto:auditwiz@leanquality.net">auditwiz@leanquality.net</a>	262-834-8476
Secretary: Josh Tinelli	Volvo Powertrain	<a href="mailto:joshua.tinelli@volvo.com">joshua.tinelli@volvo.com</a>	301-790-5422
Treasurer: Melissa Mangene	Dewberry	<a href="mailto:Melissa.mangene@gmail.com">Melissa.mangene@gmail.com</a>	703-208-1748
Membership: Bill Saunders	Thermo Fisher Scientific	<a href="mailto:bill.saunders@thermofisher.com">bill.saunders@thermofisher.com</a>	540-869-8392
Programs: OPEN			
Recertification Firoz Kabir		<a href="mailto:firkabir@gmail.com">firkabir@gmail.com</a>	540-869-2037
Newsletter: Heather Boyce	Mylan Pharmaceuti cals	<a href="mailto:heather.boyce@mylan.com">heather.boyce@mylan.com</a>	304-554-5191
Education Chair: Don Grimley	Don Grimley Consulting	<a href="mailto:grimleye5@aol.com">grimleye5@aol.com</a>	304-282-2149
Internet: Susan Schall	SOS Consulting	<a href="mailto:susan.sosconsult@comcast.net">susan.sosconsult@comcast.net</a>	540-636-1418
Auditing: Jeffrey Vaughan	Thermo Fisher Scientific	<a href="mailto:Jeffrey.vaughan@thermofisher.com">Jeffrey.vaughan@thermofisher.com</a>	540-869-8296
Nominations Chair: Josh Tinelli	Volvo Powertrain	<a href="mailto:joshua.tinelli@volvo.com">joshua.tinelli@volvo.com</a>	301-790-5422
Executive Board Members:	Don Thomas	Bob Cain	
		Charles Ernst	

# September 2013 Meeting

## *Section Recognitions Night & Business Planning*

**September 16<sup>th</sup>, 2013**

5:30pm Registration

6:00pm Dinner & Networking

**Cost:** meal ordered from menu

### **Meeting Location:**

Historic Gateway Holiday Inn

522 South

Winchester, VA 22602

To register, go to: <http://asq1131.eventbrite.com>

Meeting registration by close of business on Friday, September 13<sup>th</sup>.